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Cleaners Training Introduction

Welcome to our detailed training session, where we delve into a diverse array of high-performance products from the Norglass and Mötsenböcker's Lift Off® series. Each product is meticulously formulated to address specific challenges across a wide range of surfaces and scenarios, from marine maintenance to household cleaning and beyond.

Norglass brings forward its expertise in surface treatments and coatings. With products like the **Concrete & Ceramic Cleaner** and **Grey-Away**, surfaces are prepped and primed for any task at hand. **Norclean Surface Cleaner** ensures that a variety of surfaces are impeccably clean, while **Metal-Etch Cleaner** conditions non-ferrous metals for optimal paint adhesion. Each Norglass product is designed with user safety and environmental responsibility in mind, ensuring that high-performance does not come at the cost of health or the planet.



Mötsenböcker's Lift Off® series presents a suite of solutions for almost every kind of stain or residue one might encounter. From the precision of the **Acrylic Paint Remover**, designed to tackle latex-based paints, to the **Food, Drink, and Pet Stain Remover**, each product is a targeted response to common, yet tough, problems. **The Pen, Ink & Marker Stain Remover** is a testament to versatility, handling everything from ink stains to graffiti, while the **Spray Foam & Silicone Caulk Remover** offers a safe and effective way to deal with cured sealants. **The Spray Paint and Graffiti Remover** is an eco-friendly option for removing oil-based paints and varnishes, and the **Tape, Label, and Adhesive Remover** stands as a classic go-to for sticky situations.



As we explore each product in detail, consider how they can be integrated into your offerings, enhancing not only the range but also the solutions provided to customers. Your expertise in matching these specialised products to the needs of the task will ensure that every project is approached with the most effective and efficient means possible.

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Training Manual: Concrete & Ceramic Cleaner and Grey-Away

Product Overview

This training module introduces two specialised Norglass products: the Concrete & Ceramic Cleaner, designed for robust cleaning of hard surfaces, and the Grey-Away Grain Restorer, formulated to rejuvenate the natural appearance of timber. Each product serves a unique purpose in surface preparation, ensuring that the areas treated provide an optimal base for painting, sealing, or finishing.



Key Features

Concrete & Ceramic Cleaner:

- 1. Specialised Formula:** Crafted to tackle tough organic stains and debris on concrete and ceramic surfaces, this cleaner penetrates and lifts grime for a thorough clean.
- 2. Generous Coverage:** Efficiently cleans up to 5 square metres per litre, making it a cost-effective solution for large areas.
- 3. Water-Based Cleanup:** Simplifies the post-cleaning process, as it only requires water to rinse away the product, leaving no harmful residues.

Grey-Away Grain Restorer:

- 1. Colour Revitalisation:** Specifically developed to restore the original hue of timber surfaces that have turned grey due to weathering or to remove stains from fibreglass, enhancing the material's natural aesthetics.
- 2. Flexible Dilution:** The concentrate can be mixed with an equal part of water, allowing for a customizable strength to match the severity of the discoloration or staining.
- 3. Timber-Friendly:** Safe for a variety of timber types, it penetrates the wood grain to restore colour without damaging the integrity of the material.

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Benefits

- 1. Enhanced Surface Preparation:** Both products are integral to the preparation process, ensuring that surfaces are not only clean but also receptive to new treatments or finishes.
- 2. Improved Finish Adhesion:** By removing contaminants and restoring the natural surface, these cleaners help to promote better adhesion and longevity of subsequent coatings.
- 3. Safety Focused:** While powerful, the products are formulated with user safety in mind and are intended for use with standard protective equipment to minimise health risks.

Uses

Concrete & Ceramic Cleaner and Grey-Away applications:

- 1. Concrete & Ceramic Cleaner:** Ideal for prepping walkways, patios, and tiling for decorative or protective coatings, ensuring a pristine base that enhances the application and durability of the finish.
- 2. Grey-Away Grain Restorer:** Suited for timber decks, outdoor furniture, and fibreglass boat hulls, it not only cleans but also revives the material, preparing it for sealing or varnishing.

Conclusion

The Concrete & Ceramic Cleaner and Grey-Away Grain Restorer are vital for achieving the high standards of surface preparation required for Norglass products. Their specialised formulations are tailored to clean and restore surfaces effectively, ensuring that any coatings applied afterward adhere properly and maintain their aesthetic appeal and protective qualities over time. For optimal results, it's important to follow the detailed application instructions provided for each product and to observe all recommended safety precautions.

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Specialty Finishes

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Training Manual: All-Surface Cleaner

Product Overview

Norclean is a premium, all-surface cleaner formulated with 100% pure ethanol, designed to ensure surfaces are impeccably clean and ready for painting or finishing. Its high-grade composition makes it an ideal preparatory cleaner that can be used across a variety of surfaces, ensuring that any subsequent applications of Norglass products adhere properly and perform to their full potential.



Key Features

- 1. High Purity:** The use of 100% pure ethanol means that Norclean evaporates quickly without leaving residues, ensuring a truly clean surface.
- 2. Versatile Application:** Suitable for use on a wide range of surfaces, including timber, metal, fibreglass, and previously painted surfaces.
- 3. Optimal Surface Preparation:** Removes grease, oil, and other contaminants effectively, creating an ideal surface for painting or finishing.
- 4. Enhanced Adhesion:** By thoroughly cleaning the surface, Norclean promotes better adhesion for paints, varnishes, and other coatings.
- 5. User-Friendly:** Easy to apply and does not require any complex preparation steps.

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Benefits

1. **Improved Coating Performance:** Clean surfaces mean that finishes such as paints and varnishes can perform better and last longer.
2. **Time-Saving:** Quick evaporation of the cleaner reduces waiting times between cleaning and applying finishes.
3. **Convenience:** Its compatibility with all Norglass products makes it a one-stop solution for surface preparation across the entire Norglass range.

Uses

Norclean is particularly effective in the following applications:

1. **Painting Projects:** As a surface preparatory step before painting, ensuring that no contaminants interfere with the paint's application or drying process.
2. **Varnishing and Finishing:** Before applying varnishes or other finishes, Norclean can be used to clean the surface, which is crucial for a smooth and professional finish.
3. **General Cleaning:** Ideal for general cleaning tasks where a high level of cleanliness is required, especially where subsequent coatings or treatments are to be applied.
4. **Dissolves Shellac flakes:** Due to being 100% Pure ethanol.

Conclusion

Norclean Premium Surface Cleaner is an indispensable addition to any painting or finishing project, ensuring that surfaces are perfectly prepared for the application of Norglass products. Its pure ethanol formulation guarantees a residue-free clean, promoting better adhesion and longevity of finishes. For best results, surfaces should be wiped with Norclean and allowed to dry completely before proceeding with any coating applications. This ensures that the full benefits of both the cleaner and the subsequent product applications are realised, leading to superior finish quality and durability.

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Training Manual: Metal-Etch Cleaner

Product Overview

Metal-Etch Cleaner is a specialised phosphoric acid-based gel designed for the preparation of non-ferrous metal surfaces, including aluminium, galvanised iron, and various alloys. Its unique formulation allows it to clean and condition metal surfaces to enhance the adhesion of paint or clear lacquers. The product's gel-like consistency provides excellent adherence to vertical surfaces, and it can be liquefied or gelled based on application needs. Absolutely essential for new galvanised iron or new aluminium to stop the onset of saponification.



Key Features

- 1. Adaptable Consistency:** Metal-Etch Cleaner can be used as a viscous gel for vertical applications or liquefied for more fluid use, offering flexibility in application.
- 2. Surface Compatibility:** Specifically formulated for non-ferrous metals, making it ideal for pre-treatment before painting or lacquering.
- 3. Efficient Coverage:** Offers a spread rate of up to 14 square metres per litre, ensuring extensive coverage with minimal product use.
- 4. Non-Flammable:** Safe to use as it is non-flammable and non-combustible.
- 5. Easy Cleanup:** Can be easily cleaned up with water, simplifying the post-application process.

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Benefits

1. **Enhanced Paint Adhesion:** Conditions metal surfaces to promote superior paint adhesion, reducing the risk of peeling or flaking.
2. **Time Efficiency:** The product's ability to revert from a gel to a liquid and vice versa allows for quick application and effective use of time.
3. **Safety:** Its non-flammable nature ensures a safer working environment during application.
4. **Versatility:** Can be used with a variety of Norglass primers and finishes, including Shipshape Primer-Undercoat and NoRust Primer.

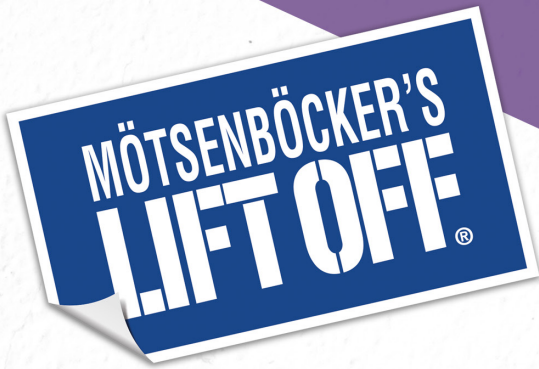
Uses

Metal-Etch Cleaner is particularly effective for:

1. **Etching Metals:** Preparing bare metal surfaces for painting or clear lacquering by etching them to ensure proper adhesion.
2. **Cleaning:** Removing oxidation, galvanic iron plating, and rolling oils from non-ferrous metals.

Conclusion

Metal-Etch Cleaner is an essential product for preparing non-ferrous metal surfaces before painting or lacquering. Its unique gel formulation allows for easy application on various surfaces, including vertical ones. By using Metal-Etch Cleaner, you ensure that the metal surface is properly conditioned for optimal paint adhesion, leading to a longer-lasting and more durable finish. For best results, follow the specific application instructions and safety precautions, and apply the recommended Norglass primer or finish promptly after the surface has dried.



TAPE, LABEL, AND ADHESIVE REMOVER

Mötsenböcker's Lift Off® Tape, Label, and Adhesive Remover is destined to become a classic. This original product still remains a top seller of our available formulas. Patented as a low-VOC formula, this product is effective for grease, gum, oily and adhesive problems on carpets, fabrics, hard surfaces, vinyl, metal and tile.



APPLICATIONS

- Stickers & Tapes
- Crayon Marks
- Motor Oil
- Pinstriping
- Bugs & Tar
- Auto Grease
- Food Grease
- Shoe Polish
- Pitch & Sap
- Painter's Tape Adhesive
- Masking Tape Adhesive
- Carpet Adhesive

WORKS ON THE FOLLOWING SURFACES

- Carpet & Fabric
- Plastic & Glass
- Wall Paper
- Auto Interiors
- Tile
- Fiberglass
- Metal
- Concrete
- Lawn Furniture
- Vinyl & Rubber
- Hardwood Floors
- Painted Surfaces

Available in 133ml, 651ml & 3.78L

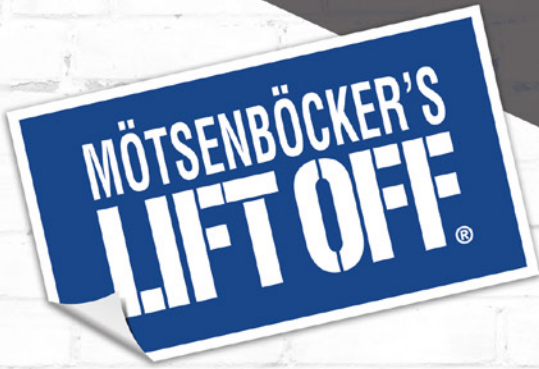


ADHESIVE REMOVAL MADE EASY®



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norglass.com.au



SPRAY PAINT AND GRAFFITI REMOVER

Mötsenböcker's Lift Off® Spray Paint and Graffiti Remover is a patented, water-based, biodegradable formula containing low VOCs. It effectively removes all types of oil based paints, varnishes, lacquers and spray paints from all types of surfaces, including; stucco, concrete, cars & trucks, brick, metal and plastic.



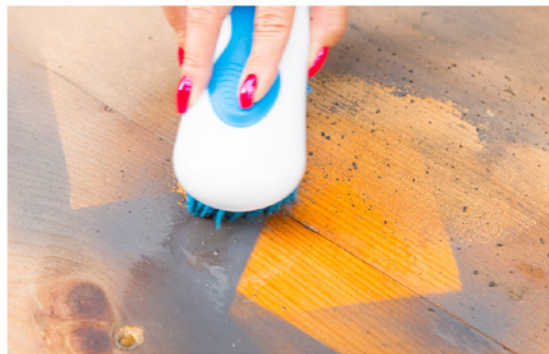
APPLICATIONS

- Oil-Based Paint
- Aerosol Paint
- Stain Killer
- Varnish & Lacquer
- Enamel & Urethane Enamel
- Primer & Sealer
- Acrylic & Acrylic Enamel
- Spray Paint
- Water-Based Enamel

WORKS ON THE FOLLOWING SURFACES

- Carpet & Fabric
- Vinyl & Rubber
- Fiberglass & Stucco
- Clothing
- Plastic & Glass
- Lawn Furniture
- Marble & Stone
- Hardwood Floors & Tile
- Metal, Concrete & Brick

Available in 651ml & 3.78L

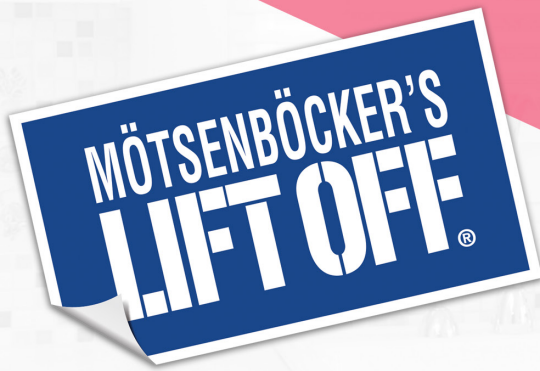


GRAFFITI REMOVAL MADE EASY®



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PEN, INK & MARKER STAIN REMOVER

Consumers say Mötsenböcker's Lift Off® Pen, Ink & Marker Stain Remover is perfect for removing ink; and contractors claim it's perfect for permanent markers and graffiti. Both are satisfied with the results. It was designed to work effectively on difficult and hard surfaces, such as vehicle exteriors and interiors, while not damaging delicate surfaces, such as clothing and upholstery.

APPLICATIONS

- Ink & Dye
- Stamp Pad Ink
- Lipstick
- Correction Fluid
- Nail Polish
- Pencil Marks
- Highlighters
- Hair Dye
- Indio Ink
- Dry Erase Board Marker
- Permanent Marker
- Fountain & Ball-Point Pen

WORKS ON THE FOLLOWING SURFACES

- Carpet & Fabric
- Plastic & Glass
- Wall Paper
- Clothing
- Fiberglass
- Rubber
- Metal
- Concrete
- Lawn Furniture
- Vinyl & Rubber
- Tile
- Dry Erase Board

Available in 651ml & 3.78L

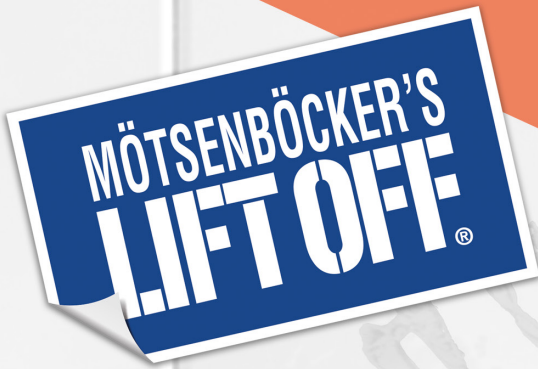


INK REMOVAL MADE EASY®



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LATEX PAINT REMOVER

Mötsenböcker's Lift Off® Latex Paint Remover is a patented water-based and biodegradable formula. It was designed to specifically remove latex based paints from all surfaces, including carpets, clothing, upholstery, brick and concrete. Lift Off® Latex-Based Paint Remover works great on all latex-based paint clean up: from tools to overspray.

APPLICATIONS

- Latex Aerosol
- Paint Overspray
- Wet & Dry Paint
- Latex Enamel
- Linseed Oil
- Stencil Paint
- Latex Low, Semi & High-Gloss Paint
- Water-Based Sealer
- Wood Stains

WORKS ON THE FOLLOWING SURFACES

- Carpet, Fabric & Clothing
- Vinyl & Rubber
- Brick, Stone & Stucco
- Lawn Furniture
- Hardwood Floors
- Wall Paper
- Metal & Tools
- Plastic, Glass & Fiberglass
- Countertops

Available in 133mls 651ml & 3.78L



PAINT REMOVAL MADE EASY®



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FOOD, DRINK & PET STAIN REMOVER

Mötsenböcker's Lift Off® Food, Drink and Pet Stain Remover eliminates some of the toughest stains from a variety of surfaces, including carpets, upholstery (sofas and vehicle seats) and clothes.

Available in 651ml

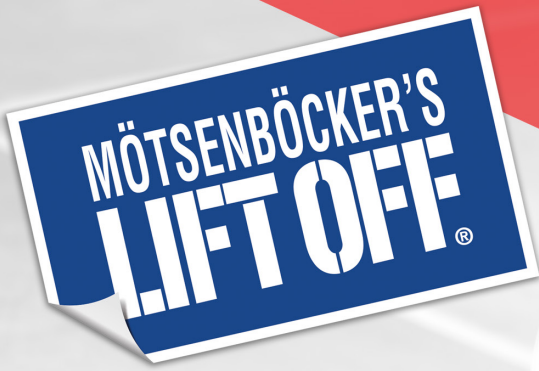
WATER-BASED & BIODEGRADABLE FORMULA • LOW VOC

REMOVES "PROTEIN-BASED" STAINS, I.E.:

- Coffee
- Red Wine
- Kool-Aid™
- Chocolate
- Mud
- Ketchup
- Blood
- Juice
- Pet Stains
- Grass Stains



BREAKS THE MOLECULAR BOND® BETWEEN STAIN AND SURFACE



SPRAY FOAM & SILICONE CAULK REMOVER

Mötsenböcker's Lift Off® Spray Foam & Silicone Caulk Remover removes wet or dry silicones, latex-based caulks, polyurethane foams and glues, expansion foams, construction adhesives and acrylic-latex caulks. The new and safe technology works to remove both fresh and cured sealants from tools, hands, hard surfaces, flooring, fabric, carpet, ceramic, stone, wood, plastic, metal and vinyl.



APPLICATIONS

- Silicone
- Foam Sealant
- Gorilla Glue®
- Expansion Foam
- Latex-Based Foam
- Acrylic Latex Caulk
- Construction Adhesives
- Polyurethane Glue & Foam
- Latex Caulk

WORKS ON THE FOLLOWING SURFACES

- Carpet & Clothing
- Vinyl, Formica & Stucco
- Brick & Concrete
- Fabric & Delicates
- Plastic, Glass & Fiberglass
- Wood & Rubber
- Metal & Tile
- Floors & Ceramic
- Furniture & Tools

Available in 133mls



CAULK REMOVAL MADE EASY®